

# **RETURN/EXCHANGE FORM**

**Returning or exchanging an order with us couldn't be simpler. Simply fill in this form, place in the package and return it to the address at the bottom of the page.**

## **SECTION 1: ORDER DETAILS**

NAME OF PURCHASER: .....

APPROX ORDER DATE OR NUMBER IF KNOWN: .....

ADDRESS:

.....

.....

..... POSTCODE: .....

EMAIL ADDRESS: .....

PHONE NUMBER: ..... (not required, but useful for us to have in the event of a problem)

ITEM(S) BEING RETURNED: .....

.....

## **SECTION 2: REASON FOR RETURN**

DECIDED AGAINST PURCHASE:       NEED A DIFFERENT SIZE:  PLEASE EXPLAIN BELOW

SWAP FOR SOMETHING ELSE:  PLEASE EXPLAIN BELOW

FAULTY ITEM:  PLEASE EXPLAIN HERE

.....

OTHER: .....

## **SECTION 3: I WOULD LIKE THE FOLLOWING**

A FULL REFUND:

TO CHANGE MY ITEM FOR: .....

.....

.....

*If you wish to change your item for something of a higher price, we will need to contact you for the extra payment.*

*If we are unable to contact you within 7 days we will refund your payment and consider the transaction closed.*

Please try to let us know that you are returning an item by emailing us at [returns@d2dcyclingclothing.co.uk](mailto:returns@d2dcyclingclothing.co.uk).

Although this is not required, **it may speed up your refund or exchange.**

RETURN ADDRESS:

**D2D Cycling Clothing, STEP Business Centre, Deepcar, SHEFFIELD, S36 2UH**